complete flex

Training, infrastructure, technology & support – custom-designed to fit your organization's needs

◄ Flexibility to switch between full-service or self-service support models at any time, for any matter

◄ Leverage investments in our robust & scalable global technology infrastructure without significant cost

◄ Deploy proven workflows & technology innovations focused on increasing efficiency and workproduct quality

Complete Flex by the Numbers

130+
Terabytes of Data
Ingested Monthly

15K+
Exports & Productions
Annually

23K+
Customer Support Requests
Managed per Month

15+
Data Centers
Around the World

7K+
Hosted Matters
per Month

Have power users that want to process and upload data? Need our support team to handle overflow administrative tasks? Complete Flex provides cost-savings and support infrastructure when and where you need it without burdensome terms, associated costs or compromising on quality or innovation.

Complete Flexibility of Service Delivery

Full-Service

- Consilio experts process and upload data for clients and provide a guided, end-to-end service experience.

- Full Consilio knowledge & expertise applied on each client matter.

- Full leverage of Consilio best practice workflows to increase work product quality and efficiency while controlling cost.

- Flexible pricing options to fit each client.

Self-Service

- Clients administrators process and upload own data, manage reviews and even produce own documents.

- Consilio provides and maintains a secure, best-in-class hosted eDiscovery environment.

- Client receives full onboarding and training by Consilio service delivery team.

- Client optionally can receive overflow support for any step of their workflow where needed.

- Flexible subscription terms to fit each client.

Flexibility Doesn't Mean Compromising Quality

Both full-service and self-service client support models enjoy full support by our global experts:

- *Global Multidisciplinary Client Support –* With over 70 regions with Consilio presence, our team of project managers, data technical specialists, analytics experts and consultants support clients with a service experience that's second-to-none.

- *Robust & Scalable Global Infrastructure* – Over 13 secure data centers with more than 90 terabytes of client data ingested monthly. Certified and regularly audited, data centers are monitored 24-7-365 by our global network operations team.

- *Data Security* – Our Information Security Team including our Chief Information Security Officer sets, trains and certifies adherence to data policies, audits our environments for data security, and responds to your data security needs.

- **Commitment to Innovation** – Over 100 product & engineering experts worldwide develop software that leverage our experience borne from serving thousands of client matters engagements – all focused on improving client experience, workflow efficiency and cost reduction.

Consilio®

Global Leader in Legal Consulting and Services

consilio.com

Better Review Software

Consilio Complete Flex offers the choice of two market-leading review platforms to support your workflows. Available per-matter or as a standardized selection, choose between our enriched Relativity hosting experience or our proprietary Sightline eDiscovery platform.

Consilio Complete Suite

Consilio complete discovery

complete data

complete connector

complete review

complete media

complete security

complete flex

Consilio complete ai

Consilio complete enterprise

Learn more at:
consilio.com/complete

sightline
by Consilio

Support your entire matter lifecycle with early case exploration, analytics-driven data investigation and smart end-to-end review in a unified platform trusted to perform.
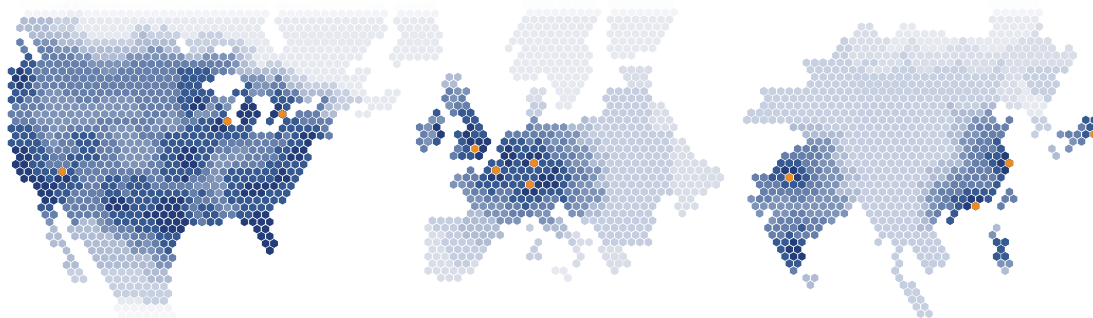
- Review 10-30% faster with tools optimized for coding efficiency and accuracy

- 70% fewer service tickets with powerful Do-It-Yourself Tools

- 40% faster production cycles

- Sightline Analytics, fully integrated at no additional cost

Leader Mid-Market WINTER 2023	Leader WINTER 2023	Best Support Mid-Market WINTER 2023	Users Love Us
Momentum Leader SPRING 2023	Leader SPRING 2023	Momentum Leader FALL 2022	Best Support SUMMER 2022

⊞Relativity®

As one of the largest Relativity hosts in the world, Consilio has developed innovations that improve efficiency and enhance the Relativity experience. These innovations include:

- Automated data loading

- Automated TIFFing

- Automated inactive user disabling

- Automated data overlays

- Automated data transformation

- Custom, augmented STRs

- Mylili Blackout redactions

- LSI language translations

Global Reach, Local Expertise

5,400+
Employees Worldwide

25+
Countries Worldwide with Staffed Review Professionals

31+
Languages Covered in Review Projects Globally

15+
Data Centers Around the World

Ready to Learn More?
Visit consilio.com/flex or email info@consilio.com