

# Optimizing Review: Driving a Seamless CSDISCO to Relativity Data Migration for a Global Entertainment Giant

## Company Profile

A global interactive entertainment company

## Matter Summary

In a strategic move aimed at optimizing their review processes, a global interactive entertainment company retained Consilio to execute a seamless migration of a substantial volume of their sensitive matter data from CSDISCO to the Relativity platform.

## Services Utilized



Complete Data



Complete Security

## Client Challenge

The global interactive entertainment company faced a significant challenge when several of their ongoing matters were hampered by support issues arising from another vendor within the CSDISCO platform. With the matters active and of massive scale, spanning multiple active workspaces, Consilio was engaged to explore swiftly migrating these workspaces to our Relativity infrastructure. The matters at hand were not only substantial but also active, adding a layer of complexity to the data migration process.

## Consilio Response

Consilio, a trusted partner in the eDiscovery and litigation support space, was brought in to address this intricate issue. One of the key challenges was migrating data from active cases, which required a strategic and meticulous approach. The Consilio team meticulously designed a plan that included incremental updates leading up to a limited cut-over, ensuring a reduced cut-over window to mitigate disruptions.

To ensure the successful transition of the matters, the Consilio team went beyond data migration. They proactively set up layouts, user accounts, and workflows, laying the foundation for a seamless post-cutover operation. Anticipating an increased volume of user questions and assistance post-cutover, the team at Consilio also committed to providing dedicated support to the client.

*See a detailed analysis of Consilio's response on page 2.*

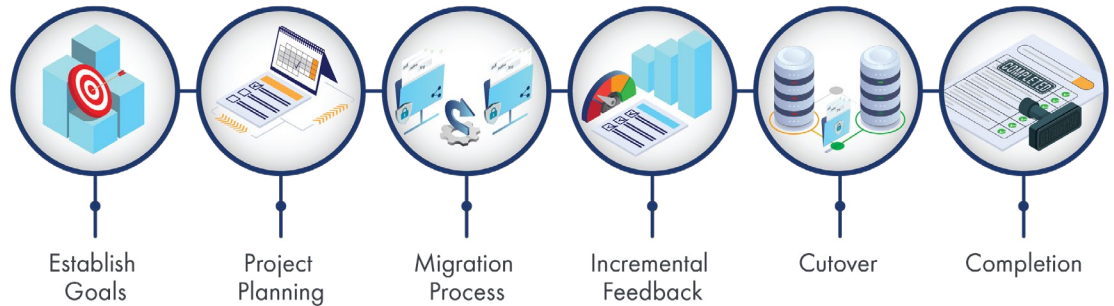
## Results Achieved

Consilio's expertise and proactive approach paid off, as the entire migration process was completed in less than two months, meeting the client's stringent timeline requirements. **This complex, live matter data migration was executed flawlessly – migrating all of the requested data, including four workspaces, 30 million records, 150 productions, and 2,500 tags, alleviating the support needs that had previously hindered the matters' progress.** Now hosted on Consilio's secure global infrastructure, the client benefitted from enhanced Relativity capabilities, increased throughput, and robust scale.

The reduced cut-over window, incremental updates, and pre-cutover preparations ensured that the client's operations continued without significant disruption. Post-cutover, the client benefited from a smooth transition and dedicated support, resulting in a highly successful migration. Ultimately, the client was able to regain control of their data, continue their legal proceedings, achieve a seamless transition from the CSDISCO platform to Relativity, and set the stage for future collaboration.

# In-Depth Analysis of Consilio's Response

## Consilio Data Migration Workflow



### By the Numbers

**5,400+**

**Team Members**, including eDiscovery, Cybersecurity, Data Forensics & Compliance Risk Assessments Experts

**9,500+**

**Matters** Currently Hosted **Globally**

**70+**

Regions with Consilio Presence **Spanning 11 Countries**

**4,500+**

**Active Review Professionals**

### Key Functionality

**Processed Data:** Leveraging a well-vetted workflow, records were re-hashed within advanced processing platforms, enabling effective deduplication and maintaining global custodian values across all data sources.

**Produced Records:** Consilio's process loaded each production into production sets within Relativity, preserving key attributes for efficient management.

**Work Product:** Coding fields, commonly referred to as Tag Sets, were exported and imported seamlessly, along with the migration of key designations to new choice values, enhancing the review process's efficiency.

**Review Stages:** Consilio's process uniquely migrated the review stages of documents, consolidating them into a common choice value for easy retrieval. Additional review stage functionality was manually migrated, including layouts, views, and batches.

**Folder Structure:** The folder structure from CSDISCO was seamlessly migrated, maintaining the documents single storage while preserving its sub-folder hierarchy within Relativity.

**Searches:** Key searches were manually migrated, with the business logic expertly translated to Relativity. Results from these searches were tagged with the search name and seamlessly migrated.

**Search Term Sets:** Existing reports were exported and recreated in Relativity. CSDISCO syntax was adeptly transformed into a more standard DT search format.

**Highlighting:** Term highlights within CSDISCO were exported and recreated within Relativity through search term reports or as direct persistent highlights.

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