

# Complete Audio

Focus on the seconds that matter with a complete audio solution to process, search, review, and produce

- Intuitively process, search, and review audio, fully supported by experienced Project Managers
- Run text searches for words or phrases of interest, locating exact moments spoken in audio
- Reduce your audio review expense with powerful culling tools to remove irrelevant audio material



DISCOVER THE  
**Consilio Complete**  
EXPERIENCE

Complete Data

Complete Connector

Complete Review

Complete Intelligence

Complete Media

Complete Enterprise

Complete Security

Complete Flex

Learn more at:  
[consilio.com/complete](http://consilio.com/complete)

From voicemails, trading calls to customer service recordings and beyond, organizations today are preserving massive amounts of audio data. Discoverable in litigation and regulatory investigations, significant challenges arise for corporations and their external counsel due to the sheer size and proprietary formatting of audio files. Consilio Complete Audio is a comprehensive solution designed to meet these challenges, based on years of supporting some of the largest global institutions and their external counsel.

## The Complete Audio Difference

- Proven audio expertise** serving matters of all sizes & types globally
- Efficient, robust processing of all common audio files & types** -- globally-deployed for flexibility confirming to data security & privacy regulations
- Phonetically indexed and searchable** so users can search for terms / phrases and review exactly where spoken
- Processed Audio Trimming** optionally removes non-talk portions of audio to increase reviewer efficiency
- User-Friendly Review Experience** includes audio waveforms so reviews can visualize and navigate files efficiently
- Experienced Project Managers** can quickly incorporate efficient audio review workflows into normal operations

## Focus on the Seconds that Matter with Efficient Audio Review

All audio files are efficiently processed using our secure global infrastructure and phonetically-indexed (converting spoken words into text equivalents) so users can efficiently search for terms and phrases. Search hits are easily identifiable in the audio waveform so reviewers can easily scrub to their locations without reviewing entire audio files -- lowering review expense.

Visual representation of the gain of the audio file lets reviewers spot extended non-talk periods with optional trimming

Fully integrated Nexidia® phonetic searching, shows the hit locations within the audio file

Reviewers apply redactions in-line and produce redacted audio

Review teams collaborate by marking locations in the file that are particularly interesting or require special attention

Play, pause, skip forward or back 10 seconds, skip to next or previous phonetic hit location

Read a transcript while listening to the audio file. The text transcript is searchable and can assist in prioritizing review

The screenshot shows an audio waveform with a search bar and a transcript below it. The transcript includes the following text:

- 00:00:12 CAN WE ADJUST OUR APPROACH WITH THE SHORT CALL ON SIMONSELECT SYSTEMS
- 00:00:52 CALL DOWN 15 OVER 3
- 00:01:30 LET'S CHANGE THAT WITH A PRIORITY ORDER IN AFTERHOURS GOING UP 30 OVER 4, 6 BLOCKS
- 00:02:18 30 OVER 6, 5 BLOCKS AFTER HOURS, ORDER EXECUTED



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## Accelerate Review of Audio & Lower Costs

Complete Audio incorporates innovations focused on helping case teams review efficiently and lower audio review costs.

### Increase Reviewer Efficiency

With an enhanced online streaming audio player, reviewers see the visual waveform representation of the audio file, allowing them to jump directly to the sections where speech can be found. Additionally, reviewers can speed up the playback and skip forward 10 seconds in one click during slow portions.

### Avoid the Review of Silent Sections of Audio

Improve reviewer productivity with our innovative audio trimming technology that removes non-talk segments of the collected recording.

### Optimize Workflows

Dramatically cut the cost of review through phonetic searching and review of potentially relevant audio files based on the presence of phonetic search hits.

## Audio Review Experts, Located Globally & Ready to Assist

To support Complete Audio Review projects, we maintain enterprise-class data centers in key financial markets and fully understand data privacy challenges and cross-jurisdictional complexities of global reviews. Our expertise includes:

- **Experienced Project Managers.** Our certified team is an extension of your team and is highly experienced in supporting audio review workflows. Project managers consult clients on how best to approach audio reviews and get the best results from technology, in addition to making sure reviews stay on track.
- **Global Reach, Fast Response.** Our Enhanced Audio Review solution is pre-integrated and fully deployed into our data centers, which have already passed the most stringent security audits of the largest global banks. As a result, we can respond quickly to the eDiscovery needs of financial institutions around the world.

Accelerates reviews and lowers costs without sacrificing accuracy and quality

Simplifies the complexity common in audio reviews from beginning to end

Provides unmatched expertise in managing global, multilingual audio matters

### Consilio by the Numbers

250+

Terabytes of Data Ingested Monthly

36K+

Exports & Productions Annually

23K+

Customer Support Requests Managed per Month

15+

Data Centers Around the World

12K+

Hosted Projects per Month



### Complete Audio CASE STUDY

**One of the Largest Global Banks** turned to Consilio when it needed an eDiscovery provider capable of managing an audio review project with a 33-terabyte corpus that contained significant portions of non-talk segments within Speakerbus audio files. This client required a provider that could increase reviewer efficiency, support a 300-person concurrent review team and expedite the project.

With our innovative technology, we identified and trimmed 18 aggregate years of empty non-talk time from the collection. We also developed numerous enhancements, including the ability to download trimmed audio files and speed up playback to improve reviewer efficiency.

Ready to Learn More?

Visit [consilio.com/audio](https://consilio.com/audio) or email [info@consilio.com](mailto:info@consilio.com)