

# Benefits of Master Services Partnership / MSA

fact sheet

Manage your end-to-end eDiscovery work flow with a bespoke, client-centric solution.

- Emphasis on quality, continuity and uniformity of your service experience, tailored to meet your specific processes and requirements
- Dedicated global project management team providing 24 / 7 / 365, follow-the-sun support
- Access to professional development opportunities, market intelligence, and reporting
- Dedicated account management team engaged in project status, reporting and feedback sessions

## Consilio Complete Suite



complete data  
complete connector  
complete review  
complete media  
complete security  
complete flex



Learn more at:  
[consilio.com/complete](http://consilio.com/complete)

With the rapidly changing global litigation environment, expanding data volumes, and shifts in technologies, continual evolution and improvement has become a central theme in the most successful law departments and law firms. Thinking beyond the lifecycle of any single matter is a critical first step to achieving long term goals in efficient, high quality legal processes.

A Master Services Partnership / MSA with Consilio is custom designed with you to:

- Provide consistent, quality support in the critical areas where needed on an on-going basis,
- Provide flexible support options to extend your team's capabilities,
- Boost your team's operational competency with matter / relationship reporting & insights, market intelligence and professional development opportunities.

Manage your eDiscovery workflow with a custom-designed services agreement providing scalability, security and efficiency at a predictable monthly cost



Dedicated Account Management Team



Dedicated global PM team provides 24/7 follow-the-sun support

Global technology infrastructure



Client Specialized Workflows / Reporting / Analysis

## By the Numbers

5,400+

Employees Worldwide

41

Countries with Matters Supported

30K+

Hosted Projects per Month

4,500+

Active Review Professionals

## Key Benefits

Specialized New Matter Workflows

Project Status & Reporting

Professional Development Opportunities

Expanded Services & Capabilities

Protocol Maintenance and Enforcement

On-Demand Overflow Support

Monthly, Quarterly and Annual Reporting / Reviews

Early Access to Specialized Tools & Capabilities



Global Leader in Legal Consulting and Services

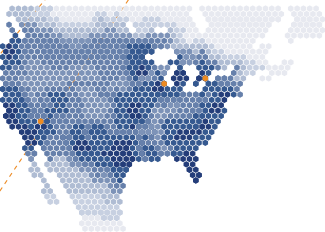
[consilio.com](http://consilio.com)

**Better Technology Solutions**

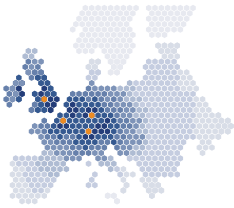
Consilio Master Services Partnership / MSA offers the choice of market-leading review platforms to support your workflows. Available per-matter or as a standardized selection, choose between or use both of our enriched Relativity hosting experience or our proprietary Sightline eDiscovery platform.

**Where we are:**

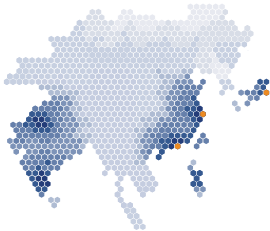
**North America**



**Europe**



**Asia Pacific (APAC)**



Support your entire matter lifecycle with early case exploration, analytics-driven data investigation and smart end-to-end review in a unified platform trusted to perform.

- Review 10-30% faster with tools optimized for coding efficiency and accuracy
- 70% fewer service tickets with powerful Do-It-Yourself Tools
- 40% faster production cycles
- Sightline Analytics, fully integrated at no additional cost



As one of the largest Relativity hosts in the world, Consilio has developed innovations that improve efficiency and enhance the Relativity experience. These innovations include:

- Automated data loading
- Automated TIFFing
- Automated inactive user disabling
- Automated data overlays
- Automated data transformation
- Custom, augmented STRs
- Mylili Blackout redactions
- LSI language translations

**5,400+**

Employees  
Worldwide

**25+**

Countries Worldwide  
with Staffed Review  
Professionals

**31+**

Languages Covered  
in Review Projects  
Globally

**15+**

Data Centers  
Around the World

**Why Choose Consilio?**

**A More Consultative Approach**



Our specialists are guides, not order takers. We challenge assumptions based on experience and ask the right questions at the start to keep your review on track and on budget.

**A Drive to Achieve Service Excellence**



Our teams develop proven processes and patent-pending QC overview to deliver faster turnarounds without sacrificing quality.

**Right Solution for the Right Results**



With over 100+ software and database engineers on staff, we innovate to help our clients excel beyond the status quo from in-house platforms to enhancements of off-the-shelf solutions.

**Together as One Global Practice**



Through our expert advisors, technology infrastructure, matter expertise and proven workflows we offer our clients global reach and local expertise together.

**Ready to Learn More?**

Visit [consilio.com/complete](https://consilio.com/complete) or email [info@consilio.com](mailto:info@consilio.com)