

# Class Action Client Success

## Achieving service excellence and expanding client capabilities to address large, complex litigation challenges

- ▶ Deep expertise managing the eDiscovery lifecycle under tight timelines involving multiple parties, co-counsel and disparate geographies
- ▶ ISO-certified facilities providing flexibility to cover necessary legal / regulatory requirements
- ▶ Specialized software & workflows providing on-demand scale while maintaining efficiency
- ▶ Global network of specialists available 24 / 7 / 365 and ready to respond

### By the Numbers

## 100

of the AMLaw 100 Served as Clients

## 475+

Matters with Class Action Exposure

## 70+

Offices, Data Centers & Review Facilities around the world

## 3,000+

Seats of Reviewer Capacity

## 31

Languages covered in Review Projects Globally

## 7,000+

Matters Currently Hosted Globally

## 2,500+

Employees Worldwide

Class action lawsuits present unique challenges when it comes to discovery. Whether quickly engaging to develop and execute an effective and defensible litigation hold and collection strategy at the “reasonable anticipation” of a class action or leveraging the use of analytics to focus the review burden to likely responsive ESI to limit cost burdens -- Consilio has been an eDiscovery partner to counsel in over 30 class actions in the last 10 years.

Consilio's has leveraged specialized expertise, tools, and workflows that assist in the effective response to matters in the earliest of stages through to mature matters switching partners mid-stream:

- **Leverage of advanced analytics and culling techniques to reduce large collections to relevant data -- reducing downstream processing & review costs**
- **Expertise in coordinated global document collections, processing, and hosting workflows leveraging global technology infrastructure, best practice workflows and regional experts in data privacy regulations**
- **In-depth expertise in coordinating cross-jurisdictional case management, including first-level reviews, quality assurance processes, redaction and privilege log workflows as well as productions.**

### Case Study

## Innovative eDiscovery Workflow Process Helps Packaged Food Manufacturer Defeat Class Action Law Suit

### Challenge

A large packaged food manufacturer was the defendant in a class action matter and needed assistance with a matter that would involve a significant amount of electronically stored information (ESI).

### Solution

Consilio helped identify 40 custodians involved with the process leading up to the filing of the action, then preserved and collected over four (4) terabytes of data using remote and on-site collection tools. Consilio created a managed review protocol for the review of about 250,000 records, utilizing 14 subject-matter qualified attorneys and a review manager.

### Advantage

Using Consilio's proprietary technology, counsel was able to reduce the 4 terabytes down to only 90 gigabytes that required processing and review – nearly a 98% reduction. The client's counsel was able to use the evidence discovered to defeat the motion for class certification.



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