

# INTEGRATED PHONETIC SEARCH SOLUTION

Unified platform delivers greater audio review efficiency, accuracy and cost savings



info@consilio.com  
www.consilio.com

With most audio collections now measured in terabytes, it can take years for companies and their outside counsel to sift through audio evidence, substantially increasing discovery costs.

Many attorneys have turned to expensive machine or human transcription services; however, these services often result in conversion errors—such as misspelled names and places—making the results difficult to search. Others have hired large-scale review teams with native-speaking reviewers, but hours of manual listening leave reviewers bored, distracted and more likely to make mistakes.

To overcome these challenges, Consilio has fully integrated Nexidia's patented phonetic technology into our Global RPM® eDiscovery review platform. With this unified platform, attorneys no longer need to segregate audio files in standalone Nexidia software, nor take the extra steps of creating a second set of user profiles, tags, assignments or security groups within the Nexidia solution—all of which complicate workflow and slow the review. Instead, Consilio's solution lets attorneys focus on what matters most: an efficient, accurate and cost-effective audio review.

With our Integrated Phonetic Search solution, clients can:

## ACCELERATE REVIEW AND REDUCE COSTS

The Integrated Phonetic Search solution can reduce review duration by 75% and costs by up to 80%<sup>1</sup> without sacrificing quality.

With the Consilio solution, clients can:

- **Minimize rework.** Flexible solution allows for adding new search terms during the course of the project without the need to reprocess the files.
- **Cull the audio corpus to relevant material.** Prioritize the review based on search hit confidence scores, cutting reviewer time spent on audio material unrelated to the matter.

### THE CONSILIO INTEGRATED PHONETIC SEARCH SOLUTION ENABLES CLIENTS TO:



Accelerate review and reduce costs



Streamline audio discovery



Benefit from our global expertise

<sup>1</sup>[http://www.nexidia.com/legal/what\\_we\\_do/audio\\_discovery](http://www.nexidia.com/legal/what_we_do/audio_discovery)



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## STREAMLINE AUDIO DISCOVERY

Consilio's market-leading review platform solves the most complex problems posed by audio files. Our solution enables a more efficient eDiscovery workflow leveraging:

- **A unified discovery platform.** Full integration of Nexidia's phonetic-search technology into the Global RPM® review platform rationalizes audio and non-audio content into a single eDiscovery workflow, resulting in one set of reviewer and review manager logins, one set of assignments, one tag pallet and one security protocol.
- **Phonetic search for multiple languages, accents and dialects.** Dialect- and accent-agnostic phonetic search technology returns results for non-standard and particular terms often used in litigation or regulatory investigations.

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## BENEFIT FROM OUR GLOBAL EXPERTISE

Consilio maintains enterprise-class data centers in key financial markets around the globe, and we understand the data privacy challenges and jurisdictional complexities of cross-border reviews. Our project managers, forensic consultants and technical specialists:

- **Expertly manage transnational, cross-jurisdictional audio reviews.** Consilio's team has supported complex audio review projects in Asia, the Americas and Europe and is deeply familiar with local collection strategies, best practices for multilingual data processing and indexing, and end-to-end workflows.
- **Speak the languages of global discovery.** From hands-on experience with tools that support language/dialect-specific phonetic searches to in-region knowledge of data privacy and collection regulations, the Consilio team has the proficiency to ensure your cross-jurisdictional review succeeds.
- **Deliver results rapidly and securely.** Our global locations enable our rapid response to your eDiscovery needs regardless of complexity. We have deployed our Integrated Phonetic Search solution in our data centers, all of which have passed the most stringent security audits required by the world's largest corporations.